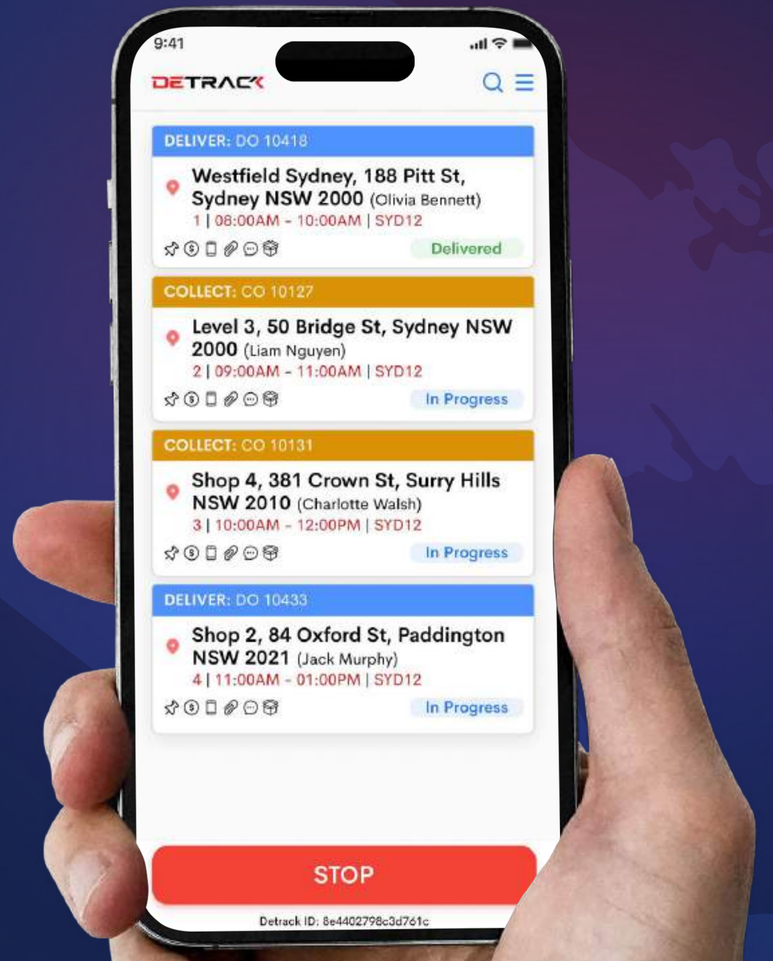
PRODUCT GUIDE · 2026

Driver App Migration Guide for Drivers



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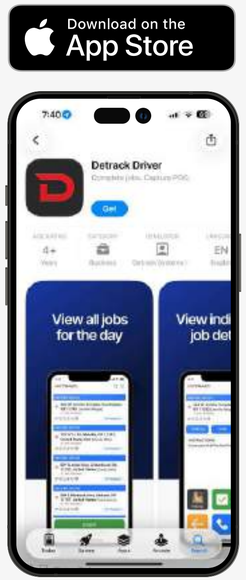
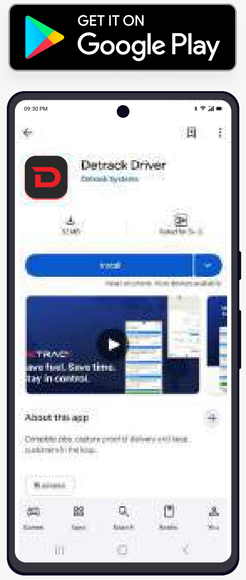
Download the new app

Download the new Driver App from the App Store or Google Play Store.



Download for iOS users

- If you use an **iPhone** , download the new Driver App from the App Store.



Download for Android users

- If you use an **Android device,** download the new Driver App from the Google Play Store.

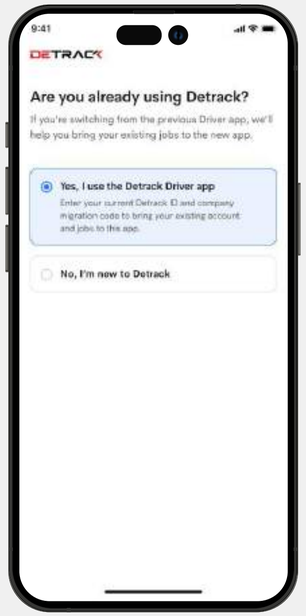


Open the Detrack Driver App

- Open the new app and tap **'Get Started'**.

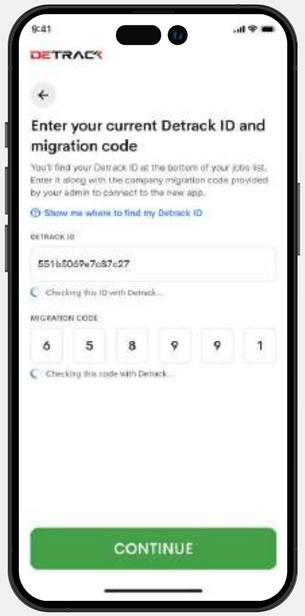
Move to the new app

Open the new Driver App and enter your Detrack ID and your company's migration code from your admin.



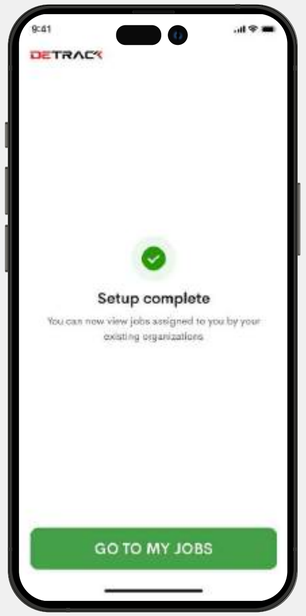
Choose Your Account

1. Select Yes, I use the Detrack Driver app.



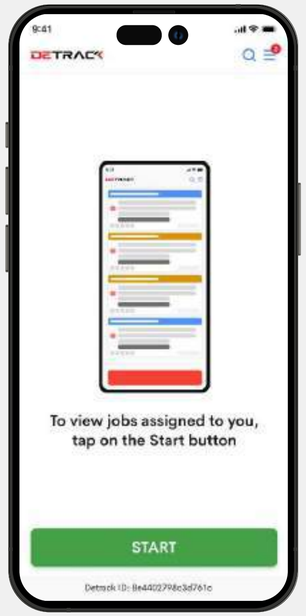
Enter Your Detrack ID and Migration Code

2. Enter the Detrack ID from your old Driver App and your company's migration code, then tap **'Continue'**.



Setup complete

3. Once your Detrack ID and migration code are confirmed, tap **'Go to my jobs'** to open your job list.



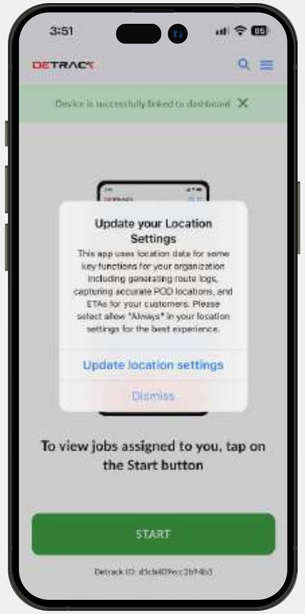
Tap 'Start' to Begin

4. Tap '**Start**' to load the jobs assigned to you.

💡 ***Tip:*** *Switch apps at the start or end of your shift so active jobs aren't disrupted.*

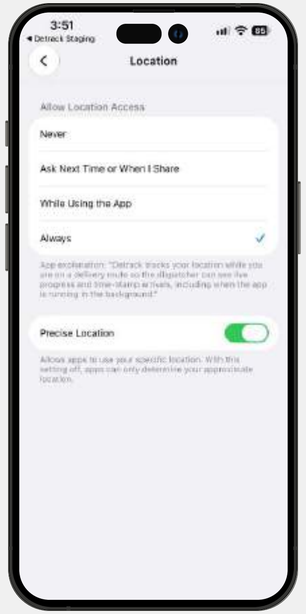
Set Location to Always on iOS

This is required to enable live tracking and route log generation



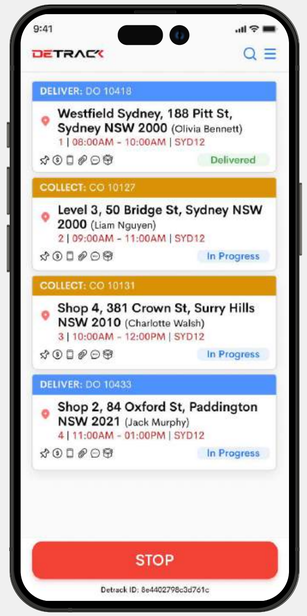
Click on 'Update location settings'

1. When you start the Detrack Driver app, a pop up will appear to prompt you to update your location settings.



Select 'Always'

2. Select 'Always' to enable live tracking and route log generation



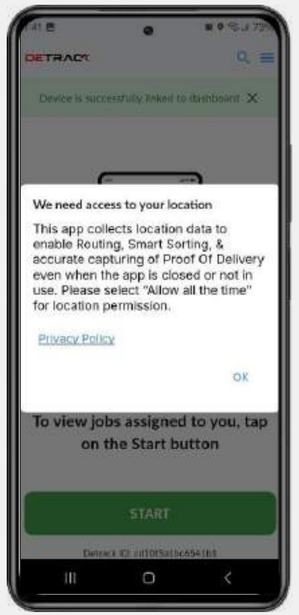
View Your Jobs

3. Any jobs already assigned to you will appear in the job list.

*Tip: Keep your location permission set to '**Always**' to ensure your location and tracking data are recorded.*

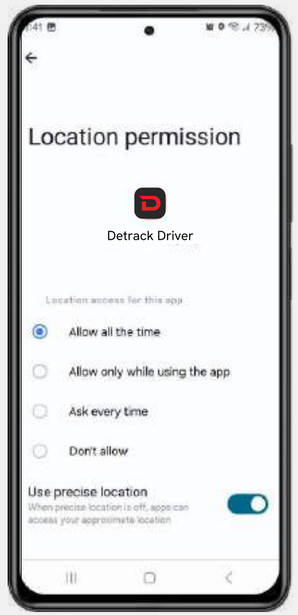
Set Location to Allow All The Time on Android

This is required to enable live tracking and route log generation



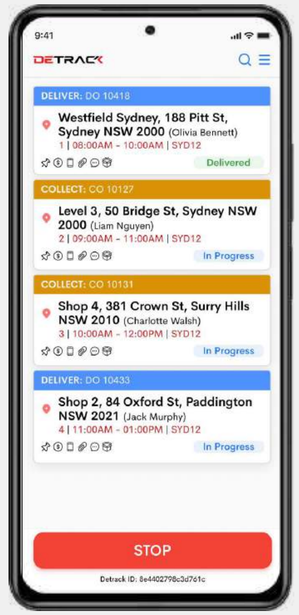
Allow Location Access

1. When you start the Detrack Driver app, a pop up will appear to prompt you to access your location.



Select 'Allow all the time'

2. Select 'Allow all the time' to enable live tracking and route log generation



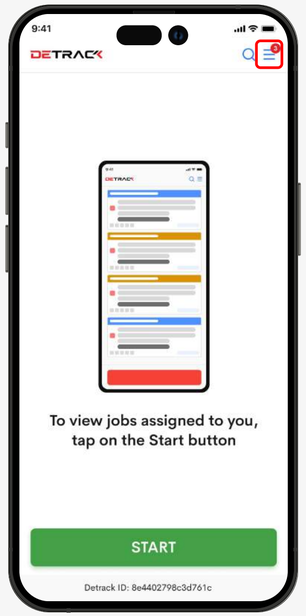
View Your Jobs

3. Any jobs already assigned to you will appear in the job list.

Tip: *Keep your location permission set to '**Allow all the time**' to ensure your location and tracking data are recorded.*

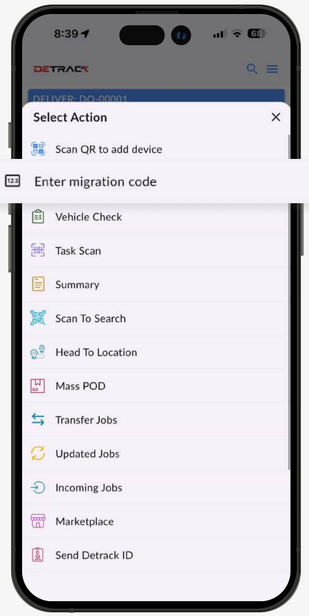
Enter your migration code later

Use this if you skipped the migration during setup, or if jobs from one of your companies are missing after the move.



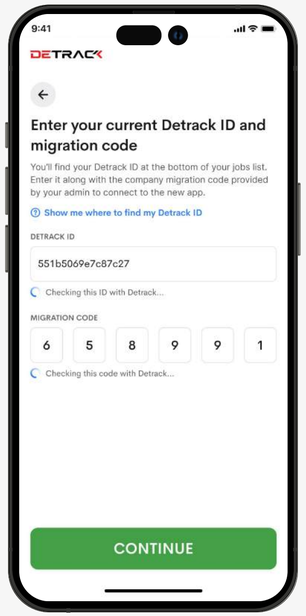
Open the Menu

- If you skipped the migration setup, the app will open your job list with a new Detrack ID. Tap the menu icon.



Select ‘Enter migration code’

- Select **‘Enter migration code’** from the menu. This opens the screen where you enter your Detrack ID and migration code.



Enter Your Migration Code

- Enter your Detrack ID from your old driver app and the migration code shared by your admin, then tap **‘Continue’**.

💡 ***Tip:*** *You can also use this to migrate jobs from your other companies.*

THANK YOU

Stay safe on the road!

We hope you have a pleasant experience completing jobs on the new Detrack Driver App!

If you need more help, please reach out to your admin

