



Detrack

Startup User Guide

Detrack at a Glance

Detrack Overview

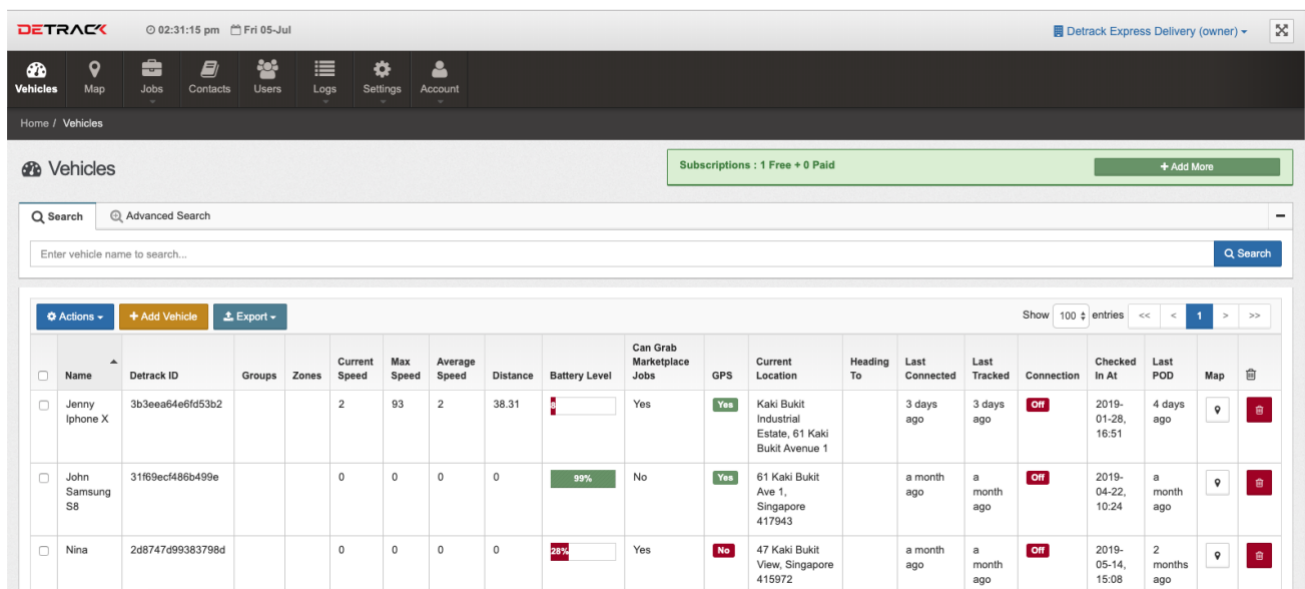
There are two parts to Detrack system.










1. Detrack Dashboard
2. Detrack App

Part 1 – Detrack Dashboard V2

Detrack dashboard is an online web-based dashboard which allows users to monitor and control their deliveries and collections jobs. There is no installation needed for the dashboard. All you need is to login into our system at <https://app.detrack.com/dashboard/#/login> to get started.

To sign up for a new account, please visit <https://app.detrack.com/dashboard/#/register>.



Name	Detrack ID	Groups	Zones	Current Speed	Max Speed	Average Speed	Distance	Battery Level	Can Grab Marketplace Jobs	GPS	Current Location	Heading To	Last Connected	Last Tracked	Connection	Checked In At	Last POD	Map	Actions
Jenny Iphone X	3b3eeea4e6fd53b2			2	93	2	38.31		Yes	Yes	Kaki Bukit Industrial Estate, 61 Kaki Bukit Avenue 1		3 days ago	3 days ago	Off	2019-01-28, 16:51	4 days ago		
John Samsung S8	31f69ec4486b499e			0	0	0	0		No	Yes	61 Kaki Bukit Ave 1, Singapore 417943		a month ago	a month ago	Off	2019-04-22, 10:24	a month ago		
Nina	2d8747d99383798d			0	0	0	0		Yes	No	47 Kaki Bukit View, Singapore 415972		a month ago	a month ago	Off	2019-05-14, 15:08	2 months ago		

Online web-based Detrack dashboard

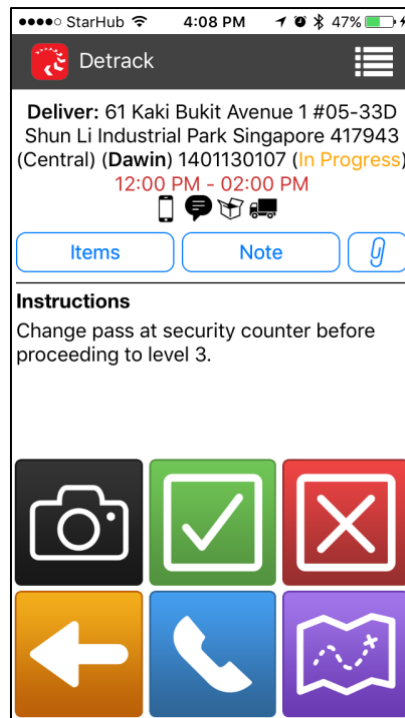
Part 2 – Detrack App

Detrack app is a mobile app to be downloaded and installed onto an [Android](#) or [iOS](#) smartphone. The drivers will use this app on the go while delivering or collecting the goods. With this app, the drivers can capture proof of delivery (POD), such as signatures, photos, barcodes, location, arrival time, driver's notes, partial deliveries (items) and many more. You can download the Detrack app using the QR code for both Android and iOS mobile devices.

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<https://goo.gl/V2ijtL>



Detrack app

Getting Started

To get started, here are the steps to follow:

- Step 1 Install Detrack app onto your Android or iOS phone
- Step 2 Add a vehicle using Detrack dashboard
- Step 3 Add a new delivery /collection job and assign to a vehicle
- Step 4 Start using the Detrack app

Step 1 Install Detrack App

To install Detrack app onto your smartphone,

For iPhone:

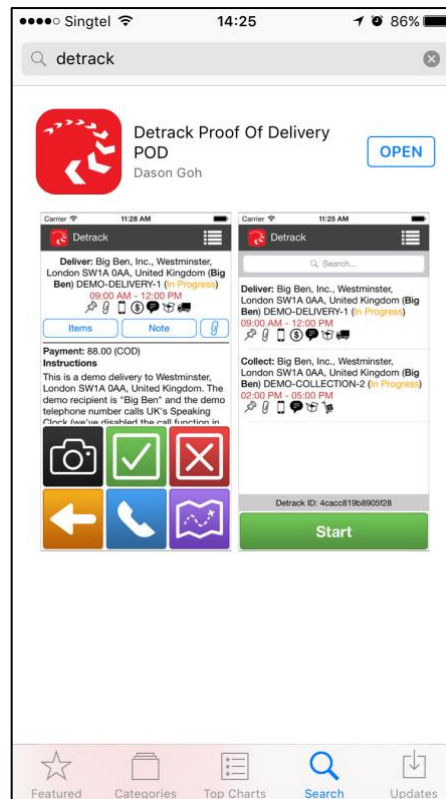
1. On your iPhone, open the App Store app.
2. Search for "Detrack" (without quotes).
3. Tap on our Detrack Proof Of Delivery POD listing in the search results.

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4. Tap on the Install button to install our Detrack app.

For Android Phone:


1. On your Android phone, open the Google Play (market) app.
2. Search for "Detrack" (without quotes).
3. Tap on our Detrack Proof Of Delivery POD listing in the search results.
4. Tap on the Install button to install our Detrack app.

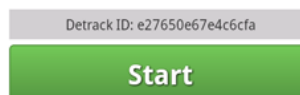


Next you need to register the app for a Detrack ID. Simply tap on the green Register button and wait for a unique Detrack ID to be assigned.

Note: Registration is free and does not require you to fill in any information.


Step 2 Add a vehicle using Detrack dashboard.

1. Go to Detrack admin dashboard <https://app.detrack.com/dashboard/#/login>. Sign in into Detrack dashboard.
2. Click on orange **Add Vehicle** button 
3. Enter the Detrack ID you see on the app into the Add Vehicle form Detrack ID field. This will link the mobile phone to the vehicle you are adding.



Detrack ID shown on mobile app

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 Add Vehicle ✕

i To add in a new vehicle, enter the Detrack ID of the device. All fields marked * are required. [Need help?](#)

☰ Vehicle Details

Detrack ID *

Name / Vehicle No. *

Speed Limit miles/h

Stationary Limit mins

Mobile No.
Please include country code.

Groups

Zones

✍ Options

OFF Can grab marketplace jobs

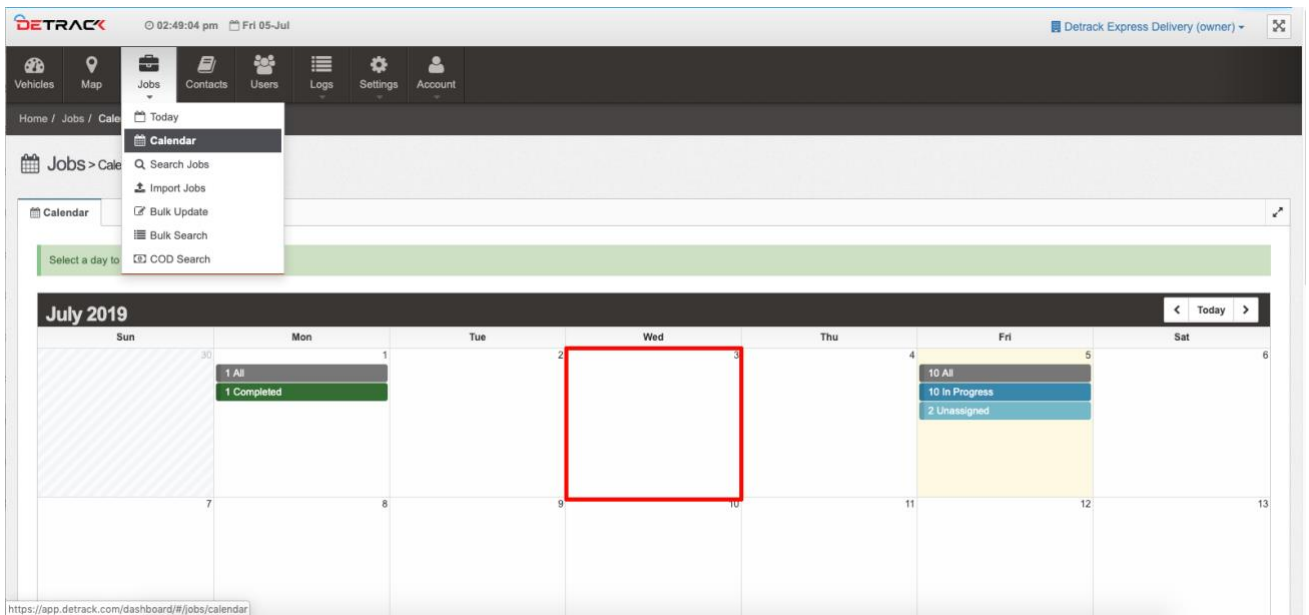
Enter the same Detrack ID shown on mobile app into the **Add Delivery** Form (Detrack ID field)

4. Click **Save**.

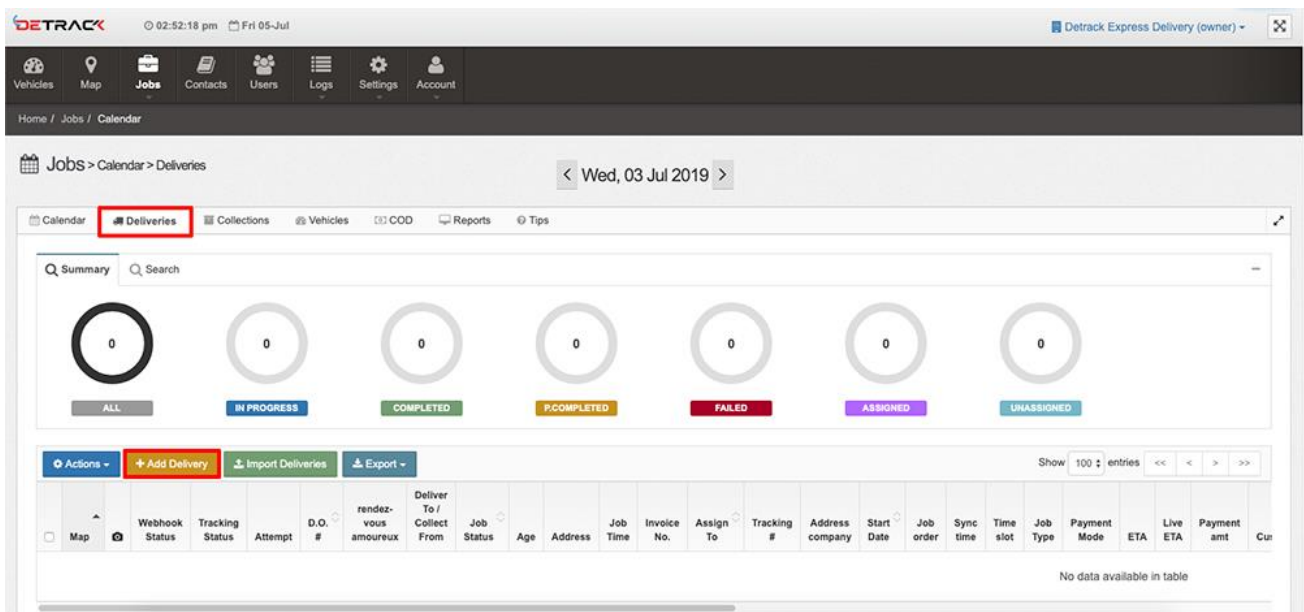
Step 3 Add a new delivery /collection job

1. In your admin dashboard, click on the **Jobs** tab, then click on **Calendar**.
2. Click on the date of the delivery on the calendar.

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3. Click on **Deliveries** tab.
4. Click the orange **Add Delivery** button to open an **Create Delivery** form.



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5. Fill in the delivery details. Only the fields in **bold** with * are mandatory, the rest are optional.

Create Delivery

All fields marked * are required. [Need help?](#)

Details

Assign To

D.O. No. *

Deliver To / Collect From

Company Name

Initial status

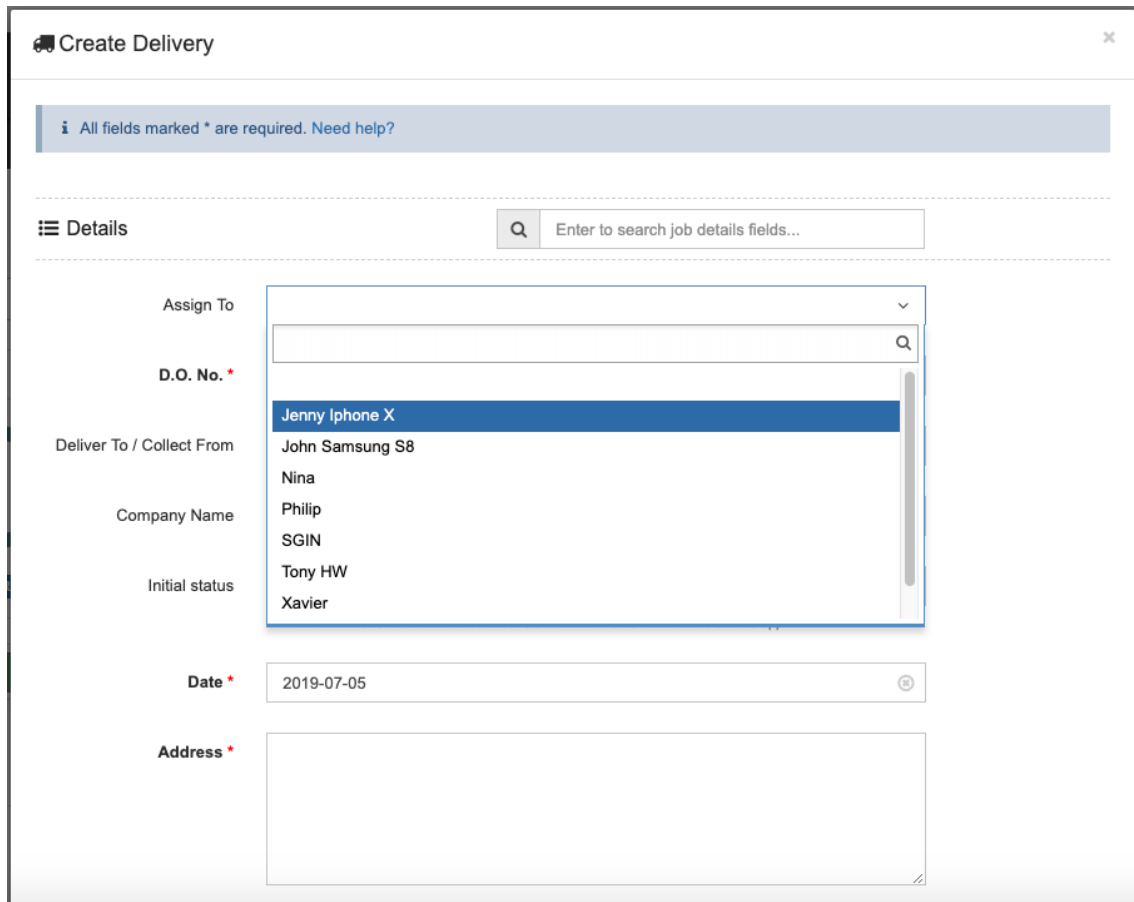
Jobs with "In Transit" and "Info Received" status will not be shown on the drivers app.

Date *

Address *

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6. Assign the delivery job to a vehicle by selecting from the **Assign To** drop down box.



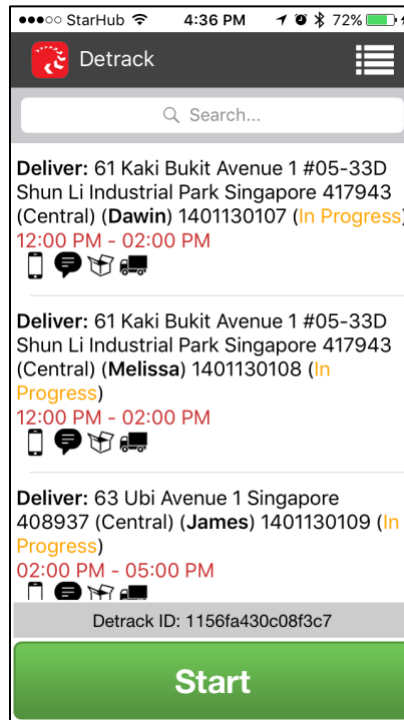
The screenshot shows a web application window titled "Create Delivery". At the top, there is a blue banner with an information icon and the text "All fields marked * are required. Need help?". Below this is a "Details" section with a search bar containing the text "Enter to search job details fields...". The main form area contains several fields: "Assign To" (a dropdown menu), "D.O. No. *" (a text input), "Deliver To / Collect From" (a text input), "Company Name" (a text input), "Initial status" (a text input), "Date *" (a date picker showing "2019-07-05"), and "Address *" (a large text area). The "Assign To" dropdown menu is open, displaying a list of names: "Jenny Iphone X" (highlighted in blue), "John Samsung S8", "Nina", "Philip", "SGIN", "Tony HW", and "Xavier".

7. Click **Save**.

Step 4 Start using the Detrack app

1. Go to mobile Detrack app.
2. Click on green **Start** button.
3. Jobs will now appear on the mobile Detrack app.

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4. Click on each of the jobs and start using the app for capturing proof of deliveries.
5. You can now monitor all your vehicles and deliveries live on the Detrack dashboard.

You may also customize the fields in your Detrack account by following the tutorial page at <https://www.detrack.com/tutorials/v2/how-to-remove-fields-from-the-job-forms/>.

For more information, please visit Detrack tutorial page at <https://www.detrack.com/tutorials/v2/> to learn more about Detrack and its functionality.

We hope you will enjoy using Detrack. For additional help, just drop us an email at support@detrack.com.

Website: <https://www.detrack.com/>